

## Personal Data and Cookies Charter

Welcome to the Website <https://connectedoil.totalenergies.com/>

The Personal Data and Cookies Charter (hereinafter “Charter”) aims to inform you about your rights that you can exercise regarding the processing of your data and describes the measures that we take to protect these data.

TotalEnergies Lubrifiants S.A is the « data controller » with responsibility for personal data processing on the Website <https://connectedoil.totalenergies.com/>. These processing operations are carried out in accordance with the applicable law.

### 1. Purpose of processing, legal basis, the period of storage and types of data collected

When visiting the Website <https://connectedoil.totalenergies.com/>, you may need to provide us with personal data.

Purposes	Categories of personal data	Legal basis	Retention period
Identification	Identification data (Identification)	The information collected is necessary for the implementation of the contract with TotalEnergies Lubrifiants S.A, failing which the contract cannot be executed.	For the subscription period

### 2. Recipients of the data

In order to process your personal data according to the Charter, your personal data may be communicated to one or more of the data controller's departments or to TotalEnergies company subsidiaries and one or more partners, independent distributors or subcontractors:

### 3. Data security and confidentiality

The data controller takes appropriate steps to preserve the security and confidentiality of your personal data, including to prevent them from being distorted, damaged or disclosed to unauthorized third parties.

### 4. Cookies management

A cookie is a file which enables a website to save information relating to your computer’s browsing of the Website <https://connectedoil.totalenergies.com/> to make your visits to the website smoother.

Cookies are text files that are stored on your computer's browser. They allow access to various information about you. Some of them belong to the publisher of the Website <https://lubanac.totalenergies.com> (First party) and some to third parties.

The table below details each cookie.

We enable cookies once you have given your consent, except for technical cookies that are necessary to provide the service you request on the Website <https://connectedoil.totalenergies.com/>.

<b>Categories of cookies and trackers</b>	<b>Name of the cookies and trackers</b>	<b>Objectives of the cookies and trackers</b>	<b>Editor</b>	<b>Retention period of the cookies and trackers</b>
Authentication	__Secure-next-auth.session-token	Authentication utilisateur	Studio digital Total Lubrifiants	1 month
Authentication	lang	Authentication utilisateur	Studio digital Total Lubrifiants	1 year
Authentication	__Secure-next-auth.callback-url	Authentication utilisateur	Studio digital Total Lubrifiants	session
Authentication	__Host-next-auth.csrf-token	Authentication utilisateur	Studio digital Total Lubrifiants	session

### **How to withdraw your consent?**

On your first connection to the Website <https://connectedoil.totalenergies.com/>, you will be asked to give your consent to the use of non-essentials cookies and/or to make setting. If you subsequently wish to change your choices, you can manage your cookies by going to the section at the bottom of the page of our site or application or via a reminder button called “cookies”.

To delete cookies already stored, please refer to the procedure provided by your operating system (Windows, OS X, etc.).

## **5. Your rights / Contact**

In accordance with the current regulations, you have the right to access and correct your data. Regarding processing based on the performance of a contract or the implementation of pre-contractual measures, you have also the right to delete your data and to data portability and you can request a restriction of processing.

To exercise your rights and question us about your personal data processing, you can contact TotalEnergies Lubrifiants S.A. Secrétariat Général Contrôle Interne 562 avenue du Parc de L'île, 92029 Nanterre Cedex, FRANCE

If you feel, after contacting us, that your rights have not been respected, you can lodge a complaint with the competent supervisory authority.